



CERTIFICATE OF REGISTRATION

INTERCERT hereby certifies that the Information Security Management System of

Cloud Solution d.o.o.

Hadzeli bb, 71240 Hadzici, Bosnia and Herzegovina

Has been successfully assessed as per the requirements of

ISO 27001:2013

For the scope of

**Call Center, Customer Support and Outsourcing Services.
SOA Version-1.0**

Initial Certification Date : April 18, 2022

Certificate Issue Date : April 18, 2022

Surveillance Validity Date : April 17, 2023

Recertification Date : April 17, 2025

Registration Number: IC-IS-2204075

A handwritten signature in black ink, appearing to read "Anthony Smith".

Issued on behalf of InterCert
Head - Certifications





CERTIFICATE OF REGISTRATION

INTERCERT hereby certifies that the Quality Management System of

Cloud Solution d.o.o.

Hadzeli bb, 71240 Hadzici, Bosnia and Herzegovina

Has been successfully assessed as per the requirements of

ISO 9001:2015

For the scope of

Call Center, Customer Support and Outsourcing Services.

Initial Certification Date : April 18, 2022
Certificate Issue Date : April 18, 2022
Surveillance Validity Date : April 17, 2023
Recertification Date : April 17, 2025

Registration Number: IC-QM-2204074

Issued on behalf of InterCert
Head - Certifications



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SERTIFIKAT

kojim se potvrđuje usaglašenost
poslovnog sistema organizacije

Cloud Solution d.o.o.

Hadželi bb, 71240 Hadžići, Bosna i Hercegovina

sa primenljivim zahtevima

Opšte uredbe o zaštiti podataka (GDPR-a)

Uredba (EU) 2016/679 evropskog parlamenta i saveta od 27. aprila 2016. o zaštiti fizičkih lica u odnosu na obradu podataka o ličnosti i o slobodnom kretanju takvih podataka i o stavljanju Direktive 95/46/EZ van snage (Opšta uredba o zaštiti podataka).

Usluge koje je organizacija usaglasila sa primenljivim zahtevima GDPR-a obuhvataju:

Usluge pozivnog centra, korisničke podrške i outsorsinga.

Sertifikat broj: IC-422-019-GDPR

Datum prvog izdanja sertifikata: 15.04.2022.

Datum stupanja na snagu sertifikata: 15.04.2022.

Rok sledeće godišnje provere: 14.04.2023.

Rok trogodišnje provere: 14.04.2025.



Dodate informacije koje se
odnose na predmet i područje
sertifikacije organizacije se
mogu dobiti kontaktiranjem
INTERCERT CERTIFICATION-a
DOO NOVI SAD.



Dobro Saša

Direktor: Dobro Saša